

SAYANG SAYANG FUND

A SWIFT, TARGETED
COMMUNITY RESPONSE
TO THE COVID-19
PANDEMIC



COMMUNITY
FOUNDATION
OF SINGAPORE
Do more with your giving

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CHAIRPERSON'S FOREWORD

COVID-19 was a complex problem, with many interconnected factors and moving pieces. What started as a health crisis led to a loss of livelihoods and a decline in emotional and mental well-being. The impact was far-reaching, and potentially long-term.

Collaborative Philanthropy in Action

The government had put in place an overarching response to the outbreak, covering the economy, public health, and social and community support. This included grants on a large scale to help the vulnerable and protect livelihoods. However, the complexity of COVID-19 meant that no one had a complete view of all the problems faced across different segments of society, especially at the beginning.

From the start, the Community Foundation of Singapore (CFS) knew we had to harness the diversity of strengths and knowledge across sectors to deliver a multi-pronged response. We also wanted to give the public an avenue to express their support and pool donations to deliver a greater impact. That is why we set up the Sayang Sayang Fund as a Community Impact Fund.

We worked from the ground up, partnering with community organisations to identify the actual needs of different beneficiary groups so we could deliver practical

assistance to meet those needs. In the spirit of collaborative philanthropy, we trusted our partners' knowledge and expertise, and co-developed solutions with them.

Speed and Agility of Response

Facing a virus that was constantly evolving, the national response changed quickly. The DORSCON level changed from green to yellow and to orange within 2 months. Safe management measures were enhanced or relaxed over the course of weeks. Correspondingly, CFS responded with agility to meet the changing situation.

The interconnectedness of various dimensions of COVID-19 meant that solutions to one issue, such as social distancing, led to other issues such as social isolation among the elderly. We had to be alert to ensure our funding remained relevant to emerging needs.

We partnered with agencies whom we trusted to have direct channels to the Community Care Organisations, schools and ground-up groups and to know their needs well. This helped us get the funds disbursed as quickly and efficiently as possible.

Looking Towards the Future

Learning from our experience, we have also strengthened ourselves as an organisation to better address other complex challenges facing our society. We have adapted the processes and systems that served us well for the Sayang Sayang Fund, such as in grant application and reporting, into our everyday operations.

As we enter the phase of living with COVID-19, we are rounding off this chapter of the Sayang Sayang Fund. While we hope never to have to activate it again, it remains for whatever the future may bring.

Christine Ong
Chairperson,
Community Foundation of Singapore

HOW IT ALL BEGAN

The idea for the Sayang Sayang Fund was sparked by incidents of nurses and doctors being repeatedly shunned by the public.



*In picture:
Stefanie Yuen Thio, former
CFS board member (left)
and Christine Ong, CFS
Chairperson (right)*

Reading stories about an ambulance driver who was turned away from a chicken rice stall, and nurses who could not get a taxi home, Stefanie Yuen Thio was appalled. "These healthcare heroes were putting themselves out at the frontline at great personal risk, tirelessly fighting an unknown enemy, to keep Singaporeans healthy and safe."

Stefanie, a former Board member of CFS, decided to donate \$25,000 through her family's #Givingback Foundation. She wanted to provide taxi vouchers to help healthcare workers get home after a long day at work and approached CFS to help.

At the same time, the team at CFS were deliberating our own response to the situation. We reached out to partners, charities and government agencies to understand the challenges and what we could do to provide assistance.



Our Board Chairperson, Christine Ong strongly advocated for setting up a fund. We would raise donations to show appreciation to the healthcare professionals who were working hard to care for us, and to help people and communities affected by the COVID-19 situation.

The Sayang Sayang Fund officially launched on 11 February 2020, with a fundraising target of \$500,000. Four founding donors, including Christine and Stefanie started the ball rolling by pledging a sum of \$60,000. Amazingly, the fund exceeded expectations by reaching its goal in a matter of just 10 days.

The first phase of the Sayang Sayang Fund focused on providing emergency assistance to communities most affected by the crisis and who required the most urgent attention.

In the beginning, we planned to allocate half of the \$500,000 target towards helping healthcare workers and partners supporting vulnerable seniors and families. The first open grant call was set up in mid-February 2020, and within 4 weeks, we speedily assessed all 81 applications and disbursed the funds to approved grantees.

With the circuit breaker following soon after, on 7 April 2020, it quickly became evident that measures for other communities were necessary. The Sayang Sayang Fund swiftly expanded its scope to address the escalating needs of other groups that were affected by the pandemic.

To raise the additional funds needed, we tapped on various channels, including our existing donors, corporations and individuals. We used social media and influencers to raise awareness and donations. This approach raised \$1.27 million from the public through Giving.sg.

By June 2020, we had raised a total of \$6.9 million. We were astounded by the speed with which donations came in and floored by the generosity of our donors.

To extend our reach to students from lower-income families, we partnered with agencies such as the Ministry of Education (MOE) and the Agency for Integrated Care (AIC).

As the pandemic entered its second year, we shifted gears on the Sayang Sayang Fund. In Phase 2, we expanded the fund's scope to help charities adapt and tide through what looked to be a long journey towards a new normal.

We launched our second grant call to enable charities to put in place new programmes, strengthen their internal capabilities and to continue to operate efficiently in the medium to long-term under the COVID-19 restrictions.

In the community, many individuals had stepped up to start their own programmes to help. To support these community-led efforts, we launched the Groundup@SG initiative in collaboration with The Majority Trust and disbursed funds to deserving ground-up groups.

In 2023, as Singapore shifted towards living with the virus, the Sayang Sayang Fund, in its third phase, also pivoted to help Singapore emerge stronger.

We channelled our remaining funds to supporting two programmes, aiming to advance the progress made in tackling the long standing issue of homelessness, and to educate the public on the importance of healthy living.

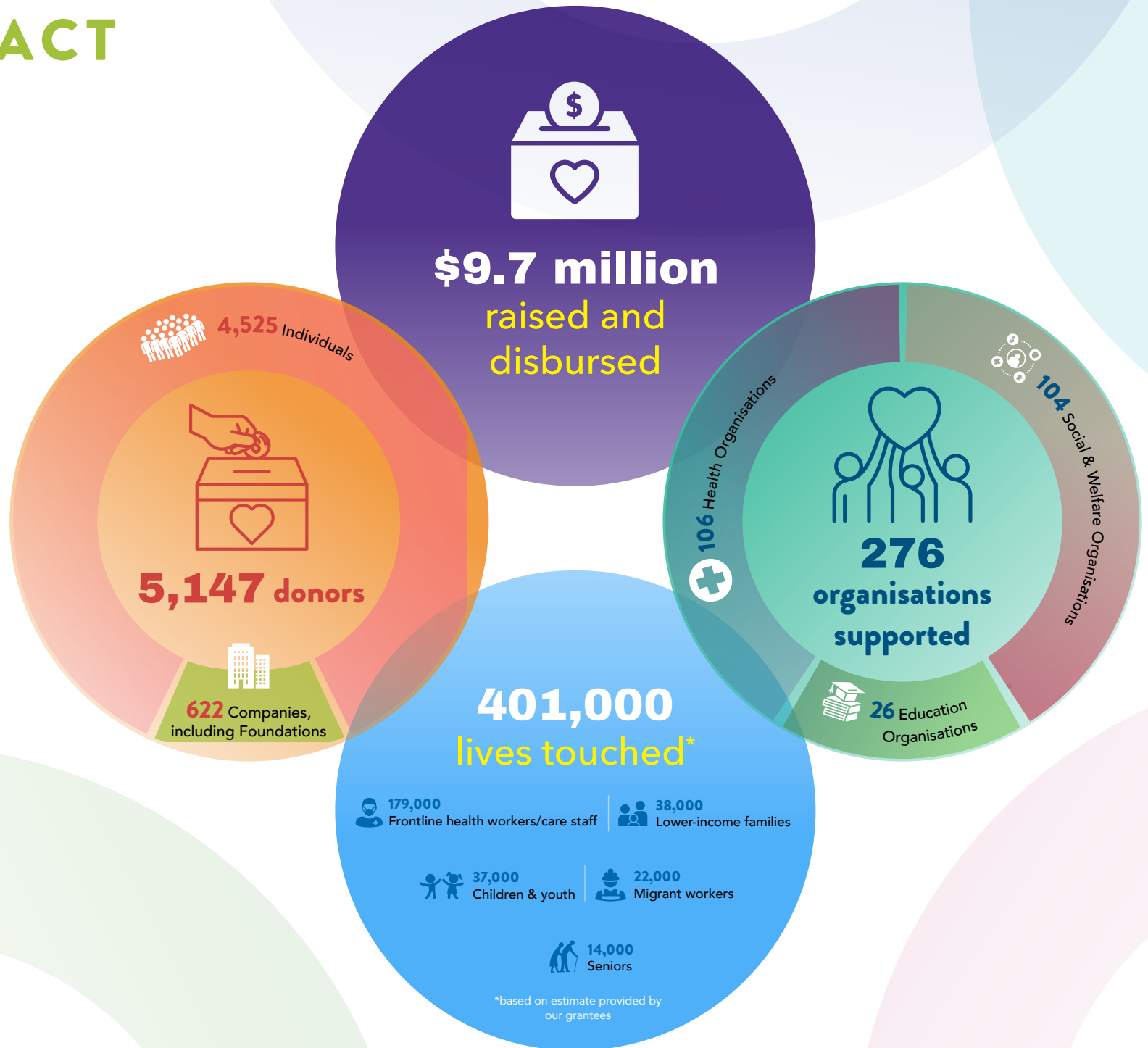


OUR IMPACT

An expression of warmth and affection, "sayang" in the Malay language means 'love'. The Sayang Sayang Fund embodied this sentiment, bringing out the warmth and care of individuals from all walks of life, doing what they could to help each other to get through an incredibly trying time.

Harnessing the efficacy of our expansive network of partners and fueled by the unwavering dedication of our staff, we successfully raised \$9.7 million in three years, of which 67% was disbursed within the first year to help those with urgent needs.

We express sincere gratitude for the invaluable collaboration with our partners, whose shared commitment has played a pivotal role in reaching and impacting the lives of the beneficiaries. Together, we continue to make a meaningful difference in the communities we serve.



THE 11 STRATEGIC INITIATIVES

The Sayang Sayang Fund was initially set up to support frontline healthcare workers. As the pandemic worsened, it became apparent that there was a necessity to complement the work of local public health, non-profit and government entities with emergency support and resources. Sayang Sayang Fund quickly expanded in scope as CFS responded to escalating needs amongst vulnerable groups.

SayangStaff @Work

\$1,327,000
disbursed



Healthcare workers worked long hours at the front line battling COVID-19. In appreciation of their dedication and devotion to their patients and care recipients, SayangStaff@Work presented healthcare workers with taxi vouchers. This enabled them to enjoy a faster ride home, leaving more time for well-deserved rest. Care packages that included food, meals and gift vouchers were also distributed. These efforts helped recharge their bodies and spirits to keep them going.

Recess@Home

\$1,696,000
disbursed



Students from lower-income families lost access to subsidised meals when primary and secondary schools were closed. Recess@Home provided extra allowance to needy students during the Home-Based Learning (HBL) period so they could continue to receive good nutrition. Needy post-secondary students were also given financial assistance to cope with increased expenses due to COVID-19.

SupportFamilies @Communities

\$648,000
disbursed



The pandemic caused many workers from lower-income families to lose all or part of their income. Prices of daily necessities also increased. SupportFamilies@Community provided extra cash to help families pay for essentials.

SeniorsOK @Home

\$1,922,000
disbursed



Vulnerable seniors needed to stay home to stay safe. They found it harder to get food, medication and social interaction. SeniorsOK@Home funded various programmes to ensure seniors could get enough food, medical supplies and care packages safely. Befriender services were also funded to ensure that seniors were monitored and informed of pandemic-related health precautions.

SafeSleep
@Home

\$417,000
disbursed



Rough sleepers needed immediate accommodation to minimise their exposure to the virus. SafeSleep@Home provided shelter and financial assistance to people living on the streets and help them transition toward long-term or permanent housing.

MigrantsOK
@Home

\$284,000
disbursed



Many in Singapore's migrant worker community were unprepared for the sudden lockdown of dormitories in April 2020. With insufficient credit in their prepaid mobile cards, they could not contact their families overseas, causing a great deal of worry. MigrantsOK@Home provided top-ups to their prepaid mobile phone cards and provided phone accessories so workers could keep in touch with their loved ones during the chaotic early months of the pandemic.

CommunityGrants
@Work

\$2,057,000
disbursed



To contain the virus, charities had to implement infection control measures and extra cleaning processes. They also needed to modify their operations and services to comply with the ever-changing COVID-19 regulations. CommunityGrants@Work funded charities that supported marginalised communities impacted by COVID-19. The grants helped them transform their operations, digitalise and cope with increased expenses and workload due to the pandemic.

Groundup@SG

\$300,000
disbursed



Many people organised themselves into ground-up groups to look after their community during the pandemic. Groundup@SG provided financial support to build the capacity of these self-initiated community groups to enable them to continue helping people in need.

Innovation @Work

\$158,000
disbursed



In the very early stages of the pandemic, hospitals were looking at innovative ways to support the large influx of patients, and the heavy workload of healthcare workers. This initiative funded ideas and projects aimed at serving clients better.

Research@Work

\$240,000
disbursed



Recognising the importance of research to better understand and tackle the social issues affecting the vulnerable, Research@Work funded research that focused on understanding the living needs of families and the homeless in Singapore. The findings will help agencies build resilience in our society.

M4H @Community

\$671,000
disbursed



Source: Bold At Work

Movements for Health (M4H) @ Community, a project under the MOH Office for Healthcare Transformation's (MOHT) Healthy Precinct Initiative, aims to build a sustainable health movement from the ground up. The project will train volunteers and facilitate the creation of community-led groups and activities to advocate and enable healthy behaviours.

THE SAYANG SAYANG FUND JOURNEY

**EMERGENCY
RESPONSE**

PHASE 1
2020

Grants disbursed:

\$6,542,000

(67% of donations)

**FINDING
STABILITY**

PHASE 2
2021-2022

Grants disbursed:

\$2,060,000

(21% of donations)

**EMERGING
STRONGER**

PHASE 3
2023

Grants disbursed:

\$1,119,000

(12% of donations)

EMERGENCY RESPONSE

PHASE 1 2020

In February 2020, CFS swung into action to meet the urgent needs of various communities as they arose amid the chaos caused by the unnamed and yet-to-be-understood novel virus.

We worked alongside many partners to support a variety of beneficiaries. Several of them are highlighted on the following pages.



BOOSTING THE MORALE OF OUR UNSUNG HEROES

Healthcare and community care workers worked tirelessly to manage the outbreak, yet were shunned by the public.

Staff faced an overwhelming patient load and strict infection control protocols. They were worried about getting infected and transmitting the virus to their families too, but they still soldiered on.

Despite shouldering the heavy responsibility of treating patients, healthcare workers were often shunned by the public. Some were asked to move out of their rented apartments. Many others faced difficulties taking public transport.

Ms Fionna Yow, 38, an Advanced Practice Nurse at Tan Tock Seng Hospital, said she would be stared at in the MRT, and would often have her rides cancelled multiple times in a row, causing her to almost be late for work.

CFS quickly brought together transport companies, healthcare organisations, and the Agency for Integrated Care (AIC) to provide tangible assistance.

To help ease their commute to and from work, we partnered with three transport companies, ComfortDelGro, Gojek, and Grab, to provide transport vouchers to healthcare workers. These vouchers would complement their schemes in which drivers pledged to ferry healthcare workers home from medical facilities.

We reached out to the three regional health system clusters - National Healthcare Group, National University of Hospital Singapore (NUHS), SingHealth - as well as hospices and care homes. By working with them, we could harness

their administrative machinery and network to distribute vouchers to their staff quickly. In total, 66,500 transport vouchers were distributed.

We also contributed to AIC's #StrongerTogether Fund to access over a hundred community care organisations. Those organisations could tap on the fund to cater meals, and purchase care packs or food and gift vouchers for caregiving staff.

The efforts provided a much-needed morale boost to the overwhelmed and exhausted healthcare workers and community care staff.



66,500

transport vouchers distributed to **29,171** doctors, nurses, allied health workers and ancillary workers



133

healthcare facilities and community care organisations benefited



Healthcare workers at Bright Vision Hospital with their staff appreciation packs

“The voucher was such a kind gesture which came at the right time. “After a long day at work, we had a ride waiting for us. It truly made us feel less lonely and boosted our morale.”

- Ms Fionna Yow, Advanced Practice Nurse at Tan Tock Seng Hospital

LOOKING OUT FOR LOWER-INCOME STUDENTS AND FAMILIES

Ensuring Primary and Secondary Students Continued Receiving Proper Meals

On a regular school day, students on the Ministry of Education's (MOE) Financial Assistance Scheme (FAS) could afford a nutritious meal at school because of subsidies from the School Meals Programme (SMP).

As the situation around the world worsened rapidly in early 2020, it seemed likely that schools would be closed for some time. This posed an issue for FAS students who may have had to go hungry without subsidised school meals.

MOE primary and secondary students received allowances to buy food and groceries.

The Recess@Home initiative was created to give an additional allowance on top of the subsidies provided by the MOE's SMP during the Home-based Learning period. More than 25,000 FAS primary school students received a \$20 top-up on their School Smartcard.

During the pandemic, some families lost income as a result of reduced work hours or job losses. This meant that students not on MOE's Financial Aid Scheme may also need support.

1,400 non-FAS students in specialised, independent and SPED schools received \$80 if they were in primary school and \$120 if they were in secondary school. Another 3,000

non-FAS primary school and secondary school students in 19 schools with low resources were given \$60 and \$120 respectively.

This cash assistance was disbursed through the students' School Smartcard, allowing them to purchase food and groceries. In total, needy primary and secondary students received \$946,000.

Extending Help to Students in Post-Secondary Institutions

The Sayang Sayang Fund also provided financial aid of \$450 to needy Singaporean, PR and international students in post-secondary institutions. A total of \$750,000 was disbursed to them.

Helping Lower-Income Families

The early months of the pandemic disrupted business operations and jobs, affecting the livelihoods of lower-income families more acutely than others,

Baring Private Equity Asia (BPEA) wanted to help lower-income families and decided that CFS could best deploy the aid through its network of partner charities.

BPEA donated \$600,000 to the Sayang Sayang Fund to support 2,491 lower-income families at Fei Yue and South Central Family Service Centres through a mix of cash and grocery vouchers.

“This gift is important as it provides an extra allowance during my unpaid internship and helps relieve my family’s burden as they are suffering financially due to the COVID-19 crisis.”

- Vanessa, a third-year university student



32,501

students received cash assistance

“My father was issued with a two-month Stay-Home Notice and only received half his salary. My mom had to take up more shifts and work longer hours at her part-time job at Sheng Siong to earn more money.”

- Azeemah, a Secondary 2 student



2,491

lower-income families received cash and groceries



WATCHING OVER OUR SENIORS

Many seniors faced difficulties meeting their daily needs during the circuit breaker.

It was riskier for seniors to go out to buy medical supplies and other daily necessities. Supply chain disruptions caused an increase in food prices, and home visits by befrienders and family dwindled, causing them to become isolated.

To ensure that seniors remained healthy and engaged while confined at home, CFS worked with AIC to disburse funds to provide essential items and befriending services to seniors.

“The Sayang Sayang Fund was integral to the support of the community care sector during the COVID-19 pandemic. With the funding support, AIC was able to create various initiatives to enable our community care organisations to continue to provide critical care to our seniors to keep them safe and well in the community.”

- Mr Tan Kwang Cheak,
CEO of AIC

Combating Confusion & Isolation with Resources & Education

In March 2020, there was much news but also misinformation and rumours spreading about COVID-19. With the decrease in home visits and suspension of community wellness programmes, many seniors lost contact with the outside world. They were left unsure of the right hygiene practices and the latest safe distancing measures.

CFS worked with Filos Community Services to deliver essential care packs to seniors.

Filos Community Services realised that seniors needed to be engaged and educated on how to keep themselves safe.

The Sayang Sayang Fund played a key role as a first mover by reacting quickly to support these needs. It funded Filos' distribution of care packs to seniors, which included COVID-19 supplies and materials that invited them to pen notes of gratitude to frontline healthcare workers.

The programme helped seniors to remain connected with their care workers.

90% of clients reported that they felt more connected to care staff and volunteers who maintained regular contact with them.



Care packs delivered to
250
isolated seniors

\$1.9 million
in funding

14,399
seniors benefitted

WATCHING OVER OUR SENIORS

 **5,000**
meals served

 **100** seniors
100 families

Accessible & Nutritious Food Round-the-Clock

Food insecurity became a growing issue for seniors.

The Food Bank Singapore saw more seniors needing emergency food rations during the Circuit Breaker. At the same time, its volunteer numbers dwindled amid fears of infection. If nothing was done, more low-income seniors were likely to go hungry.

To make food more accessible for them, the Food Bank decided to scale up its Food Pantry 2.0 programme – an automated system that distributed food aid via vending machines.

The Sayang Sayang Fund helped to increase the frequency of food donation top-ups to the vending machines.

The Food Bank set up three machines in the heartlands of Toa Payoh. Beneficiaries were issued Food Bank cards with credits which were redeemable up to 25 times per month.

To meet the increased demand, the funding helped to increase the supply of food donations, which enabled machines to be restocked twice as often.

With approximately 5,000 meals served per month, this programme ensured that seniors did not go hungry even in a crisis.

Through the Care Corner Active Ageing Hub and Senior Activity Centres, 100 senior beneficiaries were identified, and an additional 100 families were identified through the Society of St. Vincent de Paul Conference of the Risen Christ. Expressing gratitude for the programme, they highlighted that they had never received a regular supply of food rations before.

Being accessible at any time of day, Food Pantry 2.0 not only helped seniors obtain food rations easily, but also reduced their health risks by limiting person-to-person interaction.



IMMEDIATE SHELTER FOR ROUGH SLEEPERS

When Singapore went into lockdown, homelessness became an urgent issue.

Because of their outdoor living conditions, rough sleepers faced challenges in maintaining hygiene, thereby increasing their vulnerability to contracting the virus. Additionally, many of them had pre-existing health conditions and poor nutrition, further heightening their susceptibility to the virus.

As the pandemic unfolded, new individuals found themselves joining those who had already been experiencing homelessness. This group encompassed cross-border commuters unable to return home and individuals who had lost their housing due to unemployment.

The increasing number of people on the streets raised concerns about a potential surge in infections, creating a challenge in effectively tracing and addressing the spread.

CFS set up the SafeSleep@Home initiative to provide temporary housing and help rough sleepers transition to a stable home.

The initiative was started in June 2020 and spanned four charities: Allkin Singapore Ltd (formerly AMKFSC Community Services), Good News Community Services, Methodist Welfare Services, and New Hope Community Services.

The Sayang Sayang Fund sponsored the setup and operational expenses for over 78 HDB 2-room and 1-room units that served as shelters for rough sleepers.

Funds were also provided for rough sleepers to purchase items needed for their temporary stay in the shelters, or when moving out to permanent housing.

SafeSleep@Home played a key role in reducing the number of rough sleepers on the streets.

During their temporary stay, staff of the shelters referred residents to Family Service Centres to address their social and longer-term housing issues.

Mr W, one of the beneficiaries, was rough sleeping in parks due to strained relationships with his siblings. He also suffered a leg infection. With the support and encouragement of social workers at the shelter, Mr W was finally able to seek medical attention for his leg. He now works as a part-time security guard, and is waiting for his rental flat after a successful application to HDB.

While the Street Count of Rough Sleepers reflected that the number of rough sleepers fell from 921 in 2019 to 530 in 2022, more can be done. Many rough sleepers expressed complex needs that complicated the search for suitable permanent housing. This motivated CFS to commission a research study to better understand the needs of rough sleepers in Phase 3 of the Sayang Sayang Fund.

 **715**

rough sleepers were able to seek temporary safety and shelter under the **SafeSleep@Home initiative**



Furnished shelter unit



CONNECTING MIGRANT WORKERS WITH LOVED ONES

The rapid spread of infections led to a lockdown in dormitories.

On 30 March 2020, the Ministry of Health (MOH) announced that an infection cluster had formed at S11 Dormitory @ Punggol. One day later, another cluster was found in Westlite Toh Guan Dormitory, with nearly 100 cases identified across both dorms.

Soon, cases started to escalate rapidly. This led to a strict lockdown of all migrant worker dorms in April 2020, restricting the movements of about 280,000 migrant workers. Safe distancing measures within dorms were declared. Social and recreational activities were not permitted.

The sudden lockdown caught migrant workers off-guard.

Many migrant workers had insufficient balances on their mobile phone cards and could not go out to top them up, causing them to lose touch with their loved ones.

With only \$1.50 left in his prepaid card account, Mohd Abu Shahin, a Bangladeshi worker, could not afford to make even basic phone calls home. Internet calls were out of the question, as his family was unable to afford smartphones.

Being cut off from their families made them lonely and anxious about the situation at home.

CFS and Transient Workers Count Too (TWC2) partnered with telecommunication companies to provide prepaid

top-ups for migrant workers so they could keep in contact with their families overseas.

The Sayang Sayang Fund provided \$200,000 to kickstart the MigrantsOK@Home initiative, in partnership with telecommunication companies Singtel, M1 and Starhub. Migrant workers could contact TWC2 directly through WhatsApp to apply for a prepaid top-up. A \$10 top-up would be dispensed after their numbers were verified.

Social workers at Ng Teng Fong Hospital and Bright Vision Hospital helped workers in their care to obtain top-ups. Physical SIM cards were also given to migrant workers in smaller dorms.

Besides prepaid top-ups, TWC2 provided phone cables and chargers to workers who were quarantined in hospitals and had no electronic accessories with them. EZ-Link cards were distributed to support workers who did not have anyone picking them up upon hospital discharge.

The programme helped improve the overall well-being of migrant workers.

MigrantsOK@Home became a timely gift for migrant workers observing Aidilfitri, which fell on 24 May 2020. Despite being quarantined, they could contact their families to receive much-needed festive cheer and love.

The programme effectively addressed the loneliness and anxiety that the migrant workers faced. It also enabled TWC2 to keep in touch with migrant workers and to help them with other needs.

Many of the workers, such as Divesh Kumar, resident of the S11 Dormitory, expressed their gratitude for the initiative as it helped them stay connected with their families during this difficult time.

“When the lockdown was first announced, we knew immediately that it was critical to help workers maintain a line of communication to the outside world and with their families back home,”

- Debbie Fordyce, President of TWC2, a non-profit organisation dedicated to improving conditions for low-wage migrant workers.



20,500

migrant workers were able to keep in touch with family back home



\$200,000

in phone top-ups disbursed



TIDING COMMUNITY ORGANISATIONS THROUGH DIFFICULT TIMES

Community organisations, particularly smaller ones, struggled financially as overall expenses for utilities and infection control went up. They also faced challenges in understanding and keeping up with the frequent changes in safe management regulations which required changes to operational processes, staffing and facilities management

CFS worked with partners to provide tangible assistance to help them cope with these challenges.

Legal Support for Community Organisations

Social Service Agencies (SSAs) struggled to stay compliant with the changing regulations.

Frequent changes in group size regulations and safety measures made it harder for smaller organisations to keep pace, as they faced difficulties remaining compliant due to limited networks and advisors, hindering their ability to understand and implement necessary operational changes.

Pro Bono SG stepped in to advise organisations with fewer resources.

Pro Bono SG conducted more webinars to enhance awareness of legal and regulatory developments. It also ran more Community Organisation Clinics and provided more non-litigation transactional assistance to charities.

Communities of Practice (CoPs) were also set up to provide a safe space for organisations to seek guidance from legal experts.

Alleviating Financial and Manpower Challenges of Community Care Organisations


The Sayang Sayang Fund helped AIC to better support the Community Care Sector.

Community Care Organisations (CCOs) serving the vulnerable elderly faced manpower strains due to fall in volunteer numbers, and rising operational costs as they had to rapidly step up precautionary measures to ensure the safety of their beneficiaries.

Responding to these immediate challenges, CFS contributed to AIC's #StrongerThanBefore and #ReadyTogether funds to provide financial assistance to CCOs, and even extended to private nursing homes like ECON Healthcare Group.

The funding helped CCOs with their immediate needs, and also boosted the morale of their staff.

With the funds, CCOs implemented new digital solutions to compensate for manpower shortages and acquired necessary safety equipment for their premises.

Pro Bono SG:
 **2,728**
 SSAs participated in
 8 sessions funded
 by CFS

“The support exceeded expectations and helped smoothen our operational edges. The Intermediate and Long-Term Care sector feels very looked after.”

- PAP Community Foundation,
 which operates several
 senior care centres

125 CCOs
 supported through AIC's
 #StrongerThanBefore and
 #ReadyTogether funds

340 units
 of GOVTECH Self-Service
 Temperature Scanners provided
 to Nursing Homes, Hospices
 and Eldercare Centres



FINDING STABILITY

PHASE 2 2021-2022

By late 2020, Singapore knew that the battle with COVID-19 would continue for some time. In 2021, CFS expanded the scope of the Sayang Sayang Fund to help charities and communities adjust to operating and living with COVID-19 restrictions for the long term.

Innovation and transformation were key to living in the new normal. In the following pages, we highlight some of the programmes we funded.



INCORPORATING TECHNOLOGY INTO SENIOR CARE

The long-drawn pandemic impacted the mental health of isolated seniors.

While social distancing measures protected seniors from the virus, it also caused them to feel more anxious, lonely and depressed as social gatherings, centre activities and home visits continued to be restricted. Dementia patients, who relied on regular home care visits, were found to be suffering significant cognitive decline.

Thye Hua Kwan Nursing deployed technology to help home-bound patients go on virtual outings.

Thye Hua Kwan Nursing Home (THKNH) introduced an innovative approach by utilising Google Glasses to accompany home-based care clients on excursions with the assistance of befrienders. CFS funded this experimental programme, recognising its potential contribution to the nation's drive in developing infrastructure that facilitates seniors ageing in place

The Google Glasses filmed and transmitted real-time footage by on-site guides at locations of the seniors' choice, like Gardens by the Bay, Kampong Glam, and Little India.

These immersive virtual outings enhanced the mental well-being of home-bound seniors, and became a motivation for them to get well enough to go on physical excursions after the pandemic.

Beyond excursions, the technology helped seniors run important virtual errands.

Mr and Mrs Lim (not their real names), both in their 80s, suffer from early-stage dementia. In their younger days, they would frequent a Buddhist temple to make offerings. By using Google Glasses, Mr and Mrs Lim were able to virtually revisit the temple, and make offerings through an on-site guide.



The success of the programme demonstrates that virtual experiences can relieve feelings of isolation and enable home-bound seniors to interact with the outside world.

1 in 10 persons aged 65 years and above, or about 74,000 individuals, lived alone in 2020.¹ The success of this pilot can encourage other organisations to incorporate technology to scale their programmes and deliver better eldercare outcomes.



“I am grateful that we can make the offerings virtually and I hope, one day, I can visit the temple in person.”

- Mrs Lim

-  **41** seniors served
-  **80** tours conducted
-  **20** staff & volunteers trained
-  **100%** of the seniors indicated a high level of satisfaction
-  **75%** of the seniors enjoyed using Google Glasses to substitute physical tours

¹ Wong, Kwok Wing, et al. 'Demographic Profile of Seniors in Singapore'. Statistics Singapore Newsletter, no. 1, 2022, pp. 6-9.

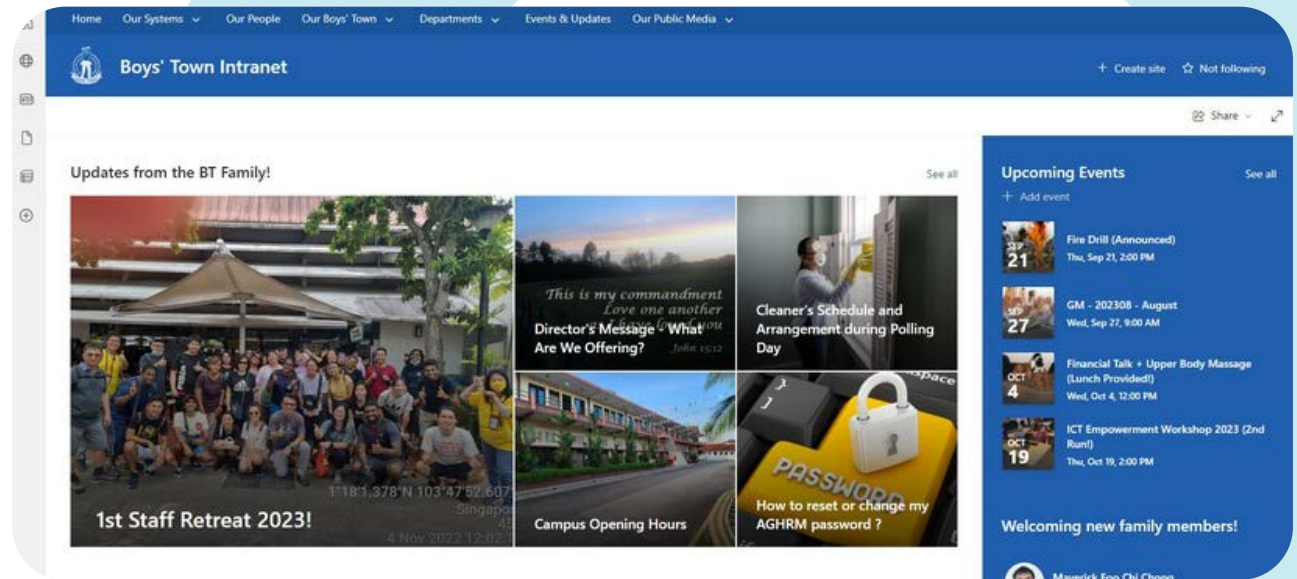
DIGITALISING TO ENABLE TRANSFORMATION

The COVID-19 crisis prompted a shift to remote work, challenging organisations to adapt. Unfortunately, numerous charities faced productivity issues due to outdated digital systems. The Sayang Sayang Fund allocated \$902,000 in funding to 26 social service agencies that needed to quickly digitalise their operations. Boys' Town was among the agencies benefiting from this initiative.

The Sayang Sayang Fund provided funding support for Boys' Town to build a new online platform.

The Sayang Sayang Fund facilitated the centralisation of Boys' Town's online systems, enhancing collaboration and communication, ultimately leading to increased productivity among Boys' Town employees.

The streamlined processes also made it easier to coordinate hybrid activities, fostering greater staff engagement and boosting morale.



“The support provided by the SSF has been instrumental in accelerating Boys' Town's digitalisation transformation journey. This has been vital in keeping our employees engaged during the challenging time and through the post-pandemic era.”

- June Eng, Assistant Director of Corporate Services at Boys' Town.



Boys' Town staff participating in a hybrid employee wellness session

GROUNDUP@SG: RECOGNISING HEROES WITHIN COMMUNITIES

Ground-up groups, while playing a significant role in mobilising communities, were usually time-strapped and under-resourced.

CFS recognised this gap and partnered with The Majority Trust to build the capacity of ground-up groups.

The Majority Trust (TMT) initiated the Singapore Strong Fund to catalyse and resource ground-up community groups amid the challenges of COVID-19. Collaborating with TMT, we championed Groundup@SG, building upon their commitment to nurture new ground-up initiatives and amplify the impact of existing ones.

CFS sponsored the inaugural Groundup Day in December 2022, an event dedicated to expressing gratitude to individuals involved in ground-up projects and inspiring them to persist in their valuable contributions.

The occasion honoured and acknowledged the commendable efforts of individuals who addressed vital needs in Singapore during the COVID-19 period.

In collaboration with Temasek Foundation, the National Volunteer and Philanthropy Centre, the Ministry of Culture, Community and Youth, and GIC, the event engaged 246 ground-up groups and involved 1,487 ground-up leaders, volunteers, and beneficiaries.



Notable Projects

KampungKakis was founded by three friends who wanted to support their neighbours during the Circuit Breaker. After gaining momentum, the team applied to the Sayang Sayang Fund to build a technology platform to automate the matching process between volunteers and beneficiaries. The platform enabled them to match over 1,200 volunteers and 800 “kakis”.

Grant Amount: \$7,000

The Merpati Kaki team journeyed with residents facing relocation, supporting them in choosing their new homes and in their actual move. They also kickstarted a ground-up research project studying the long-term effects of relocation on elderly residents.

Working with Groundup@SG, they piloted their approach and refined their research. The success of the pilot led to the team being awarded a large academic research grant to further their work.

Grant Amount: \$10,000

“Based on our research study, we found that ground-ups face the biggest challenges in the area of funding, networking and capacity. The funding support from CFS in 2021 for Groundup@SG was strategic and timely as it addressed a major gap in capacity building for ground-up groups.”

- Charles Tan, Senior Director of Philanthropy at TMT



EMERGING STRONGER

PHASE 3 2023

As COVID-19 evolved to become endemic and Singapore progressively lifted restrictions, CFS directed the Sayang Sayang Fund towards helping Singapore emerge stronger from the crisis and become more resilient.

The following pages highlight some of the efforts funded to strengthen Singapore's support systems and build resilience within the society.



ALLEVIATING STRUGGLES FACED BY LOWER-INCOME MOTHERS

Caregiving and financial woes worsened for mothers living in lower-income rental communities.

Many worried about finances as they could not secure stable employment, while some new mothers experienced postnatal depression from having to attend to the needs of children during lockdown. Many of these mothers also lacked the means to care for themselves.

The Sayang Sayang Fund (SSF) supported a small, localised initiative which enabled mothers to build resilience and uplift one another.

Mum's Collective is a ground-up initiative for mothers living in rental communities. It started as a casual group chat among two mothers and grew into a structured collective with the support of funding from the SSF.

Departing from traditional methods where professionals spearhead change initiatives, mothers took the lead in organising discussions and devising solutions, actively shaping their own lives.

Social workers from the South Central Community Family Service Centre offered administrative support, while the group autonomously facilitated and curated activities and discussion topics.


The programme increased the social capital, sense of self-worth and personal development of mothers.

This programme offered a safe environment for mothers to openly discuss their challenges and receive mutual emotional support. Moreover, the conducted activities supplied essential opportunities for self-care and fostered meaningful bonding among participants.

The Institute of Policy Studies (IPS) at the Lee Kuan Yew School of Public Policy (LKYSPP) also provided funding to track the group's outcomes. It found that participants' self-worth and core strengths increased after the sessions.

More mothers have joined the group. By empowering mothers to support each other, the programme's impact can be sustained even after the funding ends.

 **100%**
of the mothers felt they had a support network

 **100%**
deepened their understanding of critical topics affecting them

“I realised that I’m not the only one facing all these (challenges). I’m not alone. I have othaer support systems now that help me manage my stress. I have also become more confident about myself.”

- Ms Nurhidayah Binte Sazali, community connector and participant



CATALYSING SOCIAL CHANGE THROUGH RESEARCH

The issues of poverty and homelessness became stark during COVID-19. Vulnerable groups risked being entrenched in their situations as the pandemic entered its second and third years.

CFS decided to support academic research to look in-depth into these issues and their root causes. Such research would help policymakers, community agencies and funders understand the nature and causes of these issues. This would enable them to shape and improve future programmes, and to prepare the society for future crises.

Second Homeless Street Count

With the funding support of CFS, the second homeless street count took place in 2022.

The second homeless street count followed the first nationwide count in 2019, which was instrumental in bringing the issue of homelessness into the public discourse.

Led by Dr Ng Kok Hoe, a senior research fellow at the Lee Kuan Yew School of Public Policy, the study gathered over 200 volunteers. They combed through 12,000 blocks of flats to count the number of people sleeping in public spaces.

The 78-page report revealed that although the number of rough sleepers fell by 41 per cent from 1,050 in 2019 to 616 in 2021, the number staying at a temporary shelter shot up from 65 to 420. It also found that while the pandemic did trigger an influx of rough sleepers into

temporary shelters, their housing woes had already started long before COVID-19 struck.

The research findings provided a fuller understanding of Singapore's state of homelessness.

This led to the third street count in November 2022 conducted by the Ministry of Social and Family Development (MSF) and community partners.

Minimum Income Standards (MIS) Study

The Minimum Income Standards study established how much families needed to earn to afford a decent standard of living in Singapore.

In 2021, the Sayang Sayang Fund sponsored a household budget study based on the MIS study. The findings helped to establish a living wage level for families. This refers to a wage that allows people to afford a decent standard of living, based on what Singaporeans see as necessary to thrive.

The study sparked conversations about how policies and schemes can ensure a minimum socially acceptable standard of living.

Recognising the significance of communicating the research findings to decision-makers, CFS, in collaboration with the research team, organised a workshop for 25 social service leaders.

The workshop invited participants to explore ways in which current income policies and eligibility criteria for assistance schemes could be enhanced to ensure a socially acceptable minimum standard of living for individuals

“When we talk about families no longer being in poverty, it is not just about earning above a certain income threshold, but also being able to achieve a basic standard of living. This has tremendous implications on the methods used to evaluate outcomes and impacts of our work.”

- A workshop participant



EMPOWERING HEALTHIER COMMUNITIES FOR THE FUTURE

Lifestyle-related chronic illnesses are on the rise in Singapore.

Coupled with a rapidly ageing population, chronic illness causes more people to live with a poorer quality of life for more years. It will also lead to increased pressure on our healthcare system, resulting in higher costs.

For good health, society must address social, environmental, and behavioural determinants, shifting the focus from treatment to prevention for better outcomes and sustainable healthcare.

Therefore, the last tranche of the Sayang Sayang Fund has been committed to the MOH Office for Healthcare Transformation (MOHT) to support the Movements 4 Health (M4H) @ Community Project.

M4H@Community aims to grow an ecosystem that advocates and enables a health-oriented culture, through programmes initiated by Community Movement Champions (CMCs).

The project also aims to foster stronger community spirit and create a sustainable health-oriented culture by empowering volunteers to lead future projects.

CMCs will be equipped with health knowledge and organisational skills to empower them to co-create community projects that serve to educate, motivate and enable people to adopt a healthy lifestyle.

Additionally, a Community of Practice will be set up to encourage active knowledge sharing in health, social innovation, and behavioural change. The funding will also support project outcome evaluations.



M4H facilitators from Bold at Work during a networking and brainstorming session

DONOR STORIES

The Sayang Sayang Fund (SSF) received the unwavering support of 5,147 donors from all walks of life, giving what they could, from \$10 to \$1 million, to help others. We are indebted to all our donors for their generosity and for the speed with which they came forward to help.

Catherine Loh, CEO of CFS said that the SSF's measure of success is not just how much it has raised, but also the number of smiles on the faces of all the people it has helped. "I feel tremendous gratitude for our partners, both government and community, who have come together so compassionately to give aid to those in Singapore who are most in need. Thank you for your steadfast efforts and generosity."

In this section, we showcase how different types of donors contributed to the SSF in their own unique ways.

Our first contributions came in through donors who already had donor-advised funds with us. The Choo-Lim Children's Fund was one of the first to step in when CFS first announced our intention to set up the fund:

"I set up my donor-advised fund with CFS in 2015 to help underprivileged children in education. When the COVID-19 pandemic caused severe disruptions to the economy, including the opportunities to receive an education, I wanted to help out. I channelled my help via the Sayang Sayang Fund under CFS' purview, as I knew that CFS was able to react quickly and help the neediest among us in our community."

These early donations catalysed an outpouring of support. Companies approached CFS to donate or to start initiatives under the SSF. Individuals started fundraising campaigns on giving.sg to raise donations from family and friends. The eventual amount of \$9.7 million raised far exceeded our initial \$3 million target in 2020.



Temasek Polytechnic Dance Ensemble (TPDE), who raised funds through giving.sg

INDIVIDUALS STEPPING UP

Joanna Dong: Striking a Chord of Generosity and Giving



Joanna Dong was one of several local artistes and influencers who used their star power to raise awareness for the Sayang Sayang Fund. In a dedicated post on her social media platform, the singer encouraged followers to donate for a good cause. This was followed by her sweet, melodic rendition of the iconic 'Rasa Sayang' folk song.

"When thinking about the needs of society, we often consider issues such as education and healthcare in broad strokes. On the ground, it is often the simplest smallest things. The Sayang Sayang Fund understands this, and I was happy to play a small part in their mission."

Other influencers who helped raise awareness:
Taufik Batisah, Gentle Bones, Tosh Zhang,
Irene Ang, Jeremy Monteiro, Rui En, Jack and Rai

Julie Chiang: Wishing for Food Security on her Birthday



Julie Chiang initiated a fundraising campaign named 'No One Goes Hungry' on giving.sg. This campaign was a humble birthday wish by Julie, who wanted to do her little part so that lower-income children, families and isolated seniors would not go hungry.

"Instead of presents, I asked friends, loved ones and even members of the public to pledge some (if not all) of their \$600 Care Package to my campaign,"

"I'm so appreciative of the great love and support that has been shown to me. Together, we can share what we have with the less fortunate."

Amount raised:
\$15,000 from 75 donors

Megan Chong: Working Up a Good Sweat



Cooped up at home during the circuit breaker, fitness instructor Megan Chong realised the importance of staying active. Working up a sweat was not only good for the body, but also the mind.

Megan decided to do what she did best: conduct a free online fitness dance class, with all donations going to the Sayang Sayang Fund. The campaign, aptly named 'Sweat for COVID', was a novel idea at the time, before online classes became a norm.

"Many vulnerable communities have been hit during this challenging COVID-19 situation in Singapore. I hoped we could do our best to make sure no one falls through the cracks."

Amount raised:
\$1,000 from 15 donors

Pencak Silat Athletes: #BurpeesforSayangSayang



Nurul Suhaila, Sheik Ferdous and Sheik Farhan, Singapore's national Pencak Silat athletes, started the #BurpeesforSayangSayang campaign. The challenge was simple: Singaporeans were encouraged to record themselves while working on 10 burpees and then post the videos online.

For every Instagram story posted through the hashtag #BurpeesforSayangSayang, the trio pledged \$5 to the Sayang Sayang Fund. Other donors also contributed.

"As athletes, we knew how hard it was to stay active during the Circuit Breaker period. We wanted to come up with a way to encourage people to keep active."

Amount raised:
\$3,550 from 22 donors

SMALL LOCAL ORGANISATIONS

Apart from individuals, small homegrown companies and organisations were also active in supporting the Sayang Sayang Fund. They employed creative means to raise awareness of the Fund and to mobilise their customers and audiences to donate.

GRAPPLEMAX: Wrestling to beat COVID-19



Source: GrappleMAX's Instagram



GrappleMAX, a local pro wrestling school, and its students had been preparing for months to present a pro wrestling showcase when it faced an unfortunate setback. Their eagerly-anticipated, sold-out event had to be cancelled due to the virus outbreak.

GrappleMAX had heard about the Sayang Sayang Fund and decided to adopt it as its official charity. Motivated by the inspiring work of healthcare workers, GrappleMAX decided to organise a fundraiser for them in the form of a special live-streamed pro wrestling event, aptly named 'Fighting Spirit'.

It initially aimed to raise \$2,000, but smashed the target in 5 hours and went on to raise \$6,000. The event not only offered thrilling entertainment for wrestling enthusiasts but also became a rallying point for the community to come together in support of a greater cause.

"We were very confident of the abilities of the CFS team to deliver the best help to those who needed it most. Partnering with them set our minds at ease, and we fully trusted their ability to provide for those who were working so hard to keep us safe and healthy."

- Greg Ho, Co-Founder of GrappleMAX

Amount raised:
\$6,000 from 70 donors

BLUE SKY ESCAPES: Dancing the blues away



Source: Giving.sg



With travel restrictions in force, Blue Sky Escapes, a local travel and lifestyle company, started engaging its community through virtual workshops during the Circuit Breaker period. Despite being in a sector that was hardest hit, they were still determined to play a part in helping others.

The company launched the Circuit Connekt movement in May 2020. The focal point of this movement was a virtual Zoom dance party - a novel initiative in the early days of COVID-19.

Participants could unleash their energy through a three-hour dance party and do good at the same time. Blue Sky Escapes donated the proceeds from the event and encouraged participants to make donations to the Sayang Sayang Fund.

"We wanted our community to know that there were vulnerable groups out there who needed help, and CFS was well equipped to send help. With the bridging power of technology, it's great that we could all donate to the Sayang Sayang Fund and support these groups."

- Krystal Tan, founder of Blue Sky Escapes

Amount raised:
\$3,808 from 21 donors

CORPORATIONS

Corporations also partnered the Sayang Sayang Fund, working with CFS to identify and connect with charities which needed help.

SEMBCORP INDUSTRIES: Energy for Good



Sembcorp Industries launched the Sembcorp Energy for Good Fund, a donor-advised fund (DAF) with CFS, in September 2020 to support community development. \$592,000 was channelled from the DAF towards the Sayang Sayang Fund.

35 charities in need of immediate financial assistance were identified by CFS. Each charity received S\$10,000 from the Sayang Sayang Fund to help cover their utility expenses for between six to 12 months.

Sembcorp also contributed to the MigrantsOK@Home initiative which provided phone top-ups to migrant workers. Furthermore, Sembcorp staff's donations to the Sayang Sayang Fund were matched dollar-for-dollar.

Amount donated: **\$592,000**

BARING PRIVATE EQUITY ASIA (BPEA)



Baring Private Equity Asia (BPEA) is another corporate donor who sought to ease the hardships of vulnerable, lower-income communities. They contacted CFS to find out how it could best offer financial relief through the Sayang Sayang Fund.

CFS linked BPEA up with Fei Yue and South Centre Family Service Centres for the provision of much needed cash and grocery vouchers to beneficiaries. This helped beneficiaries tide over the financially difficult time.

Amount donated: **\$600,000**

KEY INSIGHTS

As we reflect on our journey, it is evident that we must prepare ourselves for other complex challenges that loom ahead. Climate change, income inequality and mental health issues underscore the multifaceted landscape that demands collective efforts and creative solutions from diverse stakeholders. Our experience gained through the Sayang Sayang Fund has provided several key insights that will serve as a valuable guide in navigating these challenges.

The Strength of Community Spirit in Crisis

Empowering local communities to play an active role proved instrumental in swiftly and accurately directing funds to those in need. The effectiveness of the Community Impact Fund (CIF) model - what Sayang Sayang Fund was - became apparent as it proved to be a highly efficient way to pool donations and foster collaboration across a wide network of individuals and organisations.

Inspired by this, we later launched the FUN! Fund, which enabled community organisations to implement ideas to help seniors to age gracefully and happily.

Cross-Sector Collaboration for Maximum Impact

Cross-sector collaboration emerged as a linchpin in relief efforts, maximising resources while preventing duplication of support. Leveraging our network between government agencies, community organisations, and private sector entities, we facilitated partnerships that enabled efficient outreach to numerous charities. That the fund was able to coordinate donations from corporates and foundations and channel them towards the areas of greatest need exemplifies the transformative power of collaboration. Through operating the fund, we honed our skills in establishing platforms for information-sharing, ensuring a more streamlined and effective approach in the future.

Research as a Catalyst for Systemic Change

Recognising the need for long-lasting systemic solutions, we invested in research to understand the root causes and intricate interactions within the social sector. This investment has not only empowered us but has also enriched the entire sector's ability to assess the effectiveness of proposed solutions.

In the coming year, our focus is to collaborate closely with our charity partners, strategically identifying programmes that address the needs of vulnerable communities. The invaluable insights gained through the Sayang Sayang Fund have provided us with a deeper understanding of these needs. Armed with this knowledge, we are poised to enhance our role as an effective convener and facilitator, connecting donors to beneficiaries and addressing these critical needs.

OUR DONORS

\$200,000 and above

Bank Julius Baer & Co. Ltd.

Baring Private Equity Asia Pte Ltd

CapitaLand Hope Foundation

DZ Bank AG, Singapore Branch

Elementary Innovation Pte Ltd

Sembcorp Energy For Good Fund

Singapore Pools (Private) Limited

Singapore Telecommunications Limited

UOB Limited

\$100,000 - \$199,999

American Express Foundation

Aviva Ltd

Diana Koh Foundation

Ferlingo Holdings Limited

Gunvor Group Ltd

Hong Leong Asia Ltd

JERA Global Markets Pte. Ltd.

New Hope Singapore Pte Ltd

Octava Foundation Limited

S R Nathan Education Upliftment Fund

SGX

Wu Yongming

Wang Family Cares Fund

\$50,000 - \$99,999

Avanda Investment Management Pte Ltd

Awin Resource International Pte Ltd

Boehringer Ingelheim Singapore Pte Ltd

CHIJ St Nicholas Alumni

Fondation Lombard Odier

Golden Harbour International Pte Ltd

Mind the Gap 200 Knowledge Fund

Johnson & Johnson Pte Ltd

OMERS Asia Pte. Ltd.

Rocktree Logistics Pte Ltd

The Ngee Ann Kongsi

Viola Foundation Inc

Virtu Financial Singapore Pte Ltd

XIN Pte. Ltd.

\$10,000 - \$49,999

3i Group PLC

Aareal Bank Asia Limited

Advanced Micro Devices, Inc.

Allianz SE Insurance Management
Asia Pacific

Balyasny Asset Management (Singapore)
Pte. Ltd

BlueTree Hill Capital

Chetankumar Shah

Choo-Lim Children's Fund

Danone Asia Pte Ltd

Deloitte & Touche LLP

DZ Bank AG, Singapore Branch

G.SG SSF - Julie Chiang

Goh Wee Hock Raymon

Goldentree Asset Management
Singapore Pte Ltd

Holywell Foundation Limited

Ishk Tolaram Foundation

Jennifer Hsien Lin Chia

Holyport Fund

Qiu Foundation

John Stokes Davison

Mrs Lee Choon Guan Fund

Khoo Teck Puat Foundation

Klenco (S) Pte Ltd

KRPL Family Fund

Landesbank Baden-Wurttemberg

Laurence Lien Fund

Liontrust Charity Fund

Mawer Investment Mgt Singapore Pte. Ltd.

Solid Rock Foundation

Pavilion Capital International Pte Ltd

Pulau Sambu Singapore Pte. Ltd.

Singapore Association of Pharmaceutical
Industries

#GivingBack Foundation

The Silent Foundation Ltd

The Synopsys Foundation

The Yoga School Pte Ltd

Toppers Education Centre Pte Ltd

TUV SUD PSB Pte Ltd

Mind the Gap 200 Intergenerational Fund

Yong Yun Pte Ltd (Kimly Ltd)

OUR GRANTEES

24asia	AutismResource Centre (Singapore)	Causes For Animals (Singapore)	Genlab Collective	Community Development And Welfare Fund
6th Sense	AWWA	Cerebral Palsy Alliance Singapore	Gentlepaws	Kwong Wai Shiu Hospital
A Good Space	backtobackgroundzero	Character & Leadership Academy	Geylang East Home For The Aged	LC Nursing Home
Abella Agency	Bartley Community Care Services	Charis Manor Nursing Home	Good News Community Services	Lee Ah Mooi Old Age Home
ACMI	Be Kind SG	Chen Su Lan Methodist Children's Home	Good Shepherd Home	Lighthouse School
Action for Singapore Dogs Society	Bethesda CARE Centre	Cheng Hong Welfare Service Society	Grace Lodge	Limitless
Active Global Respite Care	Bethesda Care Services	Children's Circle	Green Avenue	Ling Kwang Home For Senior Citizens
Adventist Home for the Elders	Bettr Barista	Chong Hua Tong Tou Teck Hwee	Handicaps Welfare Association	Lions Befrienders Service Association (Singapore)
Adventist Nursing and Rehabilitation Centre	Beyond Social Services	Christian Outreach To The Handicapped	HCAHospice Care	Lions Home For The Elders
Agency for Integrated Care	Bishan Home for the Intellectually Disabled	City Harvest Community Services Association	HCA Hospice Limited	Little Changemakers
Ain Society	Blossom Seeds	Clara How	HCSA Community Services	Loving Heart Multi-Service Centre
Alexandra Health Fund	Bo Tien Welfare Services Society	Clarity Singapore	HealthServe	Man Fatt Lam Elderly Joy Day Centre
All Saints Home	Boys' Town	Club Heal	Her Rise Above	Man Fut Tong Nursing Home
Allium Healthcare (Singapore)	Brahm Centre	Club Rainbow (Singapore)	Home Nursing Foundation	MentorsHub
Allkin Singapore Ltd (formerly AMKFSC Community Services)	Break The Wheel	Cornerstone Community Services	Hope Initiative Alliance	Merpati Kaki
Ang Mo Kio - Thye Hua Kwan Hospital	Breast Cancer Foundation	Crest Secondary School	Hovi Care (Singapore)	Methodist Girls' School (Secondary)
Anglo-Chinese School (Independent)	Breastfeeding Mothers' Support Group (Singapore)	Cycling Without Age Singapore	Humanitarian Organization For Migration Economics	Methodist Welfare Services
Animal Concerns Research and Education Society	Bright Hill Evergreen Home	Dementia & Co	Hwa Chong Institution	Metta Welfare Association
Animal Lovers League	Bright Vision Hospital	Dementia Singapore	Institute Of Technical Education	Migrant Cultural Show
Apex Harmony Lodge	Brighton Connection	Dover Park Hospice	Irene Nursing Home	MOH Office for Healthcare Transformation
APSN Education Services	Buddhist Compassion Relief Tzu-Chi Foundation (Singapore)	Econ Healthcare (Asia)	Jamiyah Welfare Fund	Montfort Care
ARC Children's Centre	Campus Impact	Econ Healthcare (Singapore)	Jenn And Volunteers Care Group	Moonlight Home For The Aged And Handicapped
Aseana Healthcare	Canossian School	Econ Medicare Centre	Jia Ying Community Services Society	Moral Home For The Aged Sick
Assisi Hospice	Care Community Services Society	Empower Ageing	Josef Lee	Movement For The Intellectually Disabled Of Singapore
Association of Muslim Professionals	Care Corner Seniors Services	Entrust Healthcare	Ju Eng Home For Senior Citizens	Muhammadiyah Association
Association of Women for Action And Research	Care Corner Singapore	Epworth Community Services	JurongHealth Fund	Muhammadiyah Health & Day Care Center
Assumption Pathway School	Care For The Elderly Foundation (Singapore)	Exclusively Mongrels	Kampong Glam Constituency Citizens' Consultative Committee	Muscular Dystrophy Association
Autism Association (Singapore)	Caregivers Alliance Limited	Fei Yue Community Services	Kampung Senang Charity And Education Foundation	My Community
	Caregiving Welfare Association	Fei Yue Family Service Centre	KampungKakis	
	Cat Welfare Society	Filos Community Services	Kheng Chiu Loke Tin Kee Home	
	Catholic Welfare Services	Foo Hai Buddhist Cultural And Welfare Association	Kidney Dialysis Foundation	
			Kreta Ayer - Kim Seng CCC	

OUR GRANTEEES

Nanyang Girls' High School
Nanyang Polytechnic
National Healthcare Group Fund
National University Of Singapore
New Hope Community Services
Ngee Ann Polytechnic
Noah's Ark Companion
AnimalRescue & Education
Society
Northlight School
NTUC Health Co-Operative
NUHS Fund
NUS High School Of
Mathematics And Science
NUS Students' Community
Service Club Grant A Wish
O'Joy
Orange Valley Nursing Homes
Origins Healthcare
Our Lady Of Lourdes Nursing
Home
Pacific Activity Centre
Pacific Healthcare Nursing Home
PAP Community Foundation
Parkinson Society Singapore
PERTAPIS Education And Welfare
Centre
Presbyterian Community Services
Pro Bono SG
Project Dignity
Project Happy Apples
Project Hills
Project iRemember
Project MiLove
Project Ninā
Project Phoenix

Queenstown Multi-Service
Centre
Raffles Girls' School (Secondary)
Raffles Institution
Rainbow Centre, Singapore
Reach Community Services
Society
Real. Scent
Ren Ci Hospital
Republic Polytechnic
Riverlife Community Services
Sage Counselling Centre
Salem Welfare Services
SASCO Senior Citizens' Home
SATA CommHealth
Sathya Sai Social Service
(Singapore)
School Of Science And
Technology, Singapore
Serene Nursing Home
SG Quarantine Order Support
Group
SGAssist
SHINE Children and Youth
Services
Sian Chay Medical Institution
Silver Ribbon (Singapore)
Singapore Amalgamated
Services Co-operative
Organisation
Singapore Anglican Community
Services
Singapore Arts School
Singapore Association For
Mental Health
Singapore Association Of The
Visually Handicapped

Singapore Baptist Convention
Singapore Buddhist Welfare
Services
Singapore Cancer Society
Singapore Chee Hoon Kog Moral
Promotion Society
Singapore Chinese Girls' School
Singapore Christian Home
Singapore Council Of Women's
Organisations
Singapore Institute Of
Technology
Singapore Polytechnic
Singapore Red Cross Society
Singapore Sports School
SingHealth Fund
SmilesSalamSg
Society For The Aged Sick
Society For The Prevention Of
Cruelty To Animals, Singapore
Society Of Sheng Hong Welfare
Services
Soo's Nursing Home Pte. Ltd.
SOSD
South Central Community Family
Service Centre
SPD
Spectra Secondary School
Split Theatre
Sree Narayana Mission
(Singapore)
St Andrew's Cathedral Home
St Andrew's Mission Hospital
St Luke's Eldercare
St Luke's Hospital
St. Hilda's Community Services
Centre

St. John Singapore
St. Joseph's Institution
Stroke Support Station
Sunlove Abode For Intellectually-
Infirmed
Sunshine Welfare Action Mission
Tai Pei Old People's Home
Team Make Sense
TemasekPolytechnic
The Achievers
The Autism Advantage
The Food Bank Singapore
The Lentor Residence
The National Kidney Foundation
The Resonance Project
The Salvation Army
The Singapore Cheshire Home
The Very Quiet Studio
Thian Leng Old Folks Home
(2013)
Thong Kheng Welfare Services
Society
Thong Teck Home For Senior
Citizens
Thye Hua Kwan Moral Charities
Thye Hua Kwan Moral Society
Thye Hua Kwan Nursing Home
Total Wellness Initiative
Touch Community Services
TRANS Family Services
TransBefrienders
Transient Workers Count Too
Tsao Foundation
TTSH Community Fund
Uncle Khoe's Shelter

United Medicare
Vanguard Healthcare
Viriya Community Services
Voices For Animals
Wakabu Team
We're HereTo Hear
WeTellStories
Windsor Convalescent Home
Woodbridge Hospital Charity
Fund
Xin Yuan Community Care
XiSer CareServe
Yong-en Care Centre
Zion Home For The Aged